

Ian Lennox Window Cleaning Services

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Privacy Policy

May 16, 2026

This privacy policy is for this website (www.windowcleanerpersnore.co.uk) and provided by the owner Ian Lennox, to inform visitors about how we use any information collected and how it governs the privacy of users who choose to use this website.

We will never share your personal details with a third party and only use such information to reply or send additional information for purposes set out in this privacy notice. If you agree you can stop our emails or other communications from us at any time by requesting to do so by sending an email to themidlandswindowcleaner@gmail.com.

Information collected through this website.

Some personal data is collected through this website site when you voluntarily choose to provide us with personal data using our enquiry form. Some additional data using cookies may also be collected when visiting this site. Cookies usually don't contain much information except for the URL and the visitors movement around the website. This information may help us to improve a

visitor's experience when visiting the website in the future (see more details about cookies below).

When you contact us

Any information sent to us simply allows us to reply to you and answer any questions you have related to our services.

Sharing and usage on collected information

We will not sell, distribute or lease your personal information, or disclose this information to third parties unless we have your permission, or are required to do so by law. Any personal information that you send to us will be treated with the highest standards of security and confidentiality, and our privacy guidelines comply with European laws.

We do not collect or store financial data such as card payment details as these are collected by our payment providers which use highly encrypted systems to protect this form of data. We do not have access to these details.

Use of cookies

We may use Google Analytics to assess the performance of our website, as well as Webmasters Search Console and Adwords to help analyse how users use our website. For this purpose cookies are installed to optimise your experience on our website.

What are cookies?

Cookies are small text files that are placed on your computer by websites that you visit to save and store information about how a visitor interacts with the website. These help us to understand which pages visitors go to most often, and if they get error messages from web pages. These cookies do not collect information that identifies a visitor. All information these cookies collect is aggregated and therefore anonymous. You can find out more about Google's cookies on their privacy policy: <http://www.google.com/intl/en/policies/privacy/>.

Contact & Communication

Users contacting this website and/or its owner do so at their own discretion. Your personal information is kept private and every effort has been made to ensure a safe and secure enquiry form for providing contact details via the form and email submission process. We do advise users using such forms that they do so at their own risk.

With your permission, this website and its owner may use any information submitted to provide you with further information about the services or products we provide in order to assist you in answering any questions or queries you may have submitted. This may include one or multiple communications from us in order to provide the best service.

How long we store information

We hope to stay in communication with our customers to keep them informed of new services, products or updates that become available. Customer data can be stored for a maximum of 5 years in order to comply with requirements around reporting and accounting, but also in order to provide customers with copies of previously completed work and financial statements if required. In accordance with European Law you have the right to see what data we have collected and you have the right to request removal of this data by contacting us via email or post with a written request.

External links

Although this website only looks to include quality, safe and relevant external links, users are advised adopt a policy of caution before clicking any external web links mentioned throughout this website. We are not responsible for the availability or content of external sites that may be linked to, from the site. If you find a broken link or if you have any questions or concerns about a link, please contact us.

Communication, engagement and actions taken through external social media platforms that this website and its owners participate on are custom to the terms and conditions as well as the privacy policies held with each social media platform respectively.

Users are advised to use social media platforms wisely and communicate / engage upon them with due care and caution in regard to their own privacy and personal details. This website nor its owner will ever ask for personal or sensitive information through social media platforms and encourage users wishing to discuss sensitive details to contact them through primary communication channels such as by telephone or email.

Consent and notification of changes

By using this website you consent to our website privacy policy and any terms and conditions that are currently provided. If we decide to change our privacy policy, we will post those changes on this website page.